



Traxxas Lifetime Electronics Warranty

Use this form after the expiration of the 30-day warranty.

Call us first! Before you begin the process of obtaining warranty or repair service, please call us at 1-888-TRAXXAS and speak with one of our friendly and knowledgeable support technicians. Often a product might appear defective, or to malfunction, only because it is being used improperly or requires a simple adjustment. One phone call to our experienced support staff just might get you back running quickly and easily! After the expiration date of the warranty period, Traxxas will repair electronic components at a fixed rate (see chart below) plus \$5.00 U.S. for shipping and handling. The electronic products covered by this extended service plan include electronic speed controls, transmitters, receivers, servos, and battery chargers. Brushed motors and mechanical speed controls are not covered. Other mechanical repairs will be estimated separately. The covered repairs are limited to non-mechanical components that have NOT been subjected to abuse, misuse, or neglect. Products damaged by intentional abuse, misuse, or neglect, may be subject to additional charges.

Please complete and enclose with payment and product.

Name		
Address		
City	State / Province	Zip / Country Code
Daytime Phone (very important) ()		E-mail (*required for international orders)
Please Describe the Problem		
Payment <input type="checkbox"/> Money Order <input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Discover <input type="checkbox"/> American Express		
Name As It Appears On Credit Card		
Credit Card Number	Credit Card Expiration Date	Validation # <small>Required to process.</small>
Cardholder's Signature		Printed Name on Credit Card

Your signature authorizes Traxxas to service your product as requested and charge your credit card.

Please print the name exactly as it appears on the card.

Payment*:

X	Item	Warranty Charge	Shipping/Handling (domestic)	Total Charges
<input type="checkbox"/>	#3385X - VXL-6s Marine	\$80.00	\$5.00	\$85.00
<input type="checkbox"/>	#3381X - Velineon 540XL Motor	\$70.00	\$5.00	\$75.00
<input type="checkbox"/>	Mamba Monster 100 Motor	\$125.00	\$5.00	\$130.00
<input type="checkbox"/>	Mamba Monster 100 ESC	\$120.00	\$5.00	\$125.00
<input type="checkbox"/>	ET-3s Motor	\$80.00	\$5.00	\$85.00
<input type="checkbox"/>	ET-3s ESC	\$70.00	\$5.00	\$75.00
<input type="checkbox"/>	Mamba Monster Motor	\$100.00	\$5.00	\$105.00
<input type="checkbox"/>	Mamba Monster ESC	\$100.00	\$5.00	\$105.00
<input type="checkbox"/>	#3376 - MXL-6s Motor	\$100.00	\$5.00	\$105.00
<input type="checkbox"/>	#3377 - MXL-6s Waterproof ESC	\$110.00	\$5.00	\$115.00
<input type="checkbox"/>	#3351R - VXL 3500 Motor	\$35.00	\$5.00	\$40.00
<input type="checkbox"/>	#3355R - VXL-3s Waterproof ESC	\$50.00	\$5.00	\$55.00
<input type="checkbox"/>	#3375 - VXL-3m Waterproof ESC	\$40.00	\$5.00	\$45.00
<input type="checkbox"/>	#3371 - VXL 380 Motor	\$25.00	\$5.00	\$30.00
<input type="checkbox"/>	#3019, 3019R - EVX-2	\$45.00	\$5.00	\$50.00
<input type="checkbox"/>	#3018, 3018R, 3018X - XL-5	\$20.00	\$5.00	\$25.00
<input type="checkbox"/>	#3016 - XL 10	\$30.00	\$5.00	\$35.00
<input type="checkbox"/>	#3017 - XL-10m	\$30.00	\$5.00	\$35.00
<input type="checkbox"/>	#3024, 3024R - XL-2.5	\$20.00	\$5.00	\$25.00
<input type="checkbox"/>	#2222, 2225, 2227 - TQ Transmitter	\$25.00	\$5.00	\$30.00
<input type="checkbox"/>	#6510 - Docking Base, TQi	\$30.00	\$5.00	\$35.00
<input type="checkbox"/>	#6513, 6514, 6515 - TQi Transmitter	\$40.00	\$5.00	\$45.00
<input type="checkbox"/>	#6518 - TQi Receiver	\$20.00	\$5.00	\$25.00
<input type="checkbox"/>	#6516, 6517 - TQ 2.4 Transmitter	\$20.00	\$5.00	\$25.00

*amount checked will be charged to your credit card

Note:

Prices and part numbers are subject to change without notice.

Go to Traxxas.com/support for the latest information.

*International Orders:

International orders must be paid by credit card (MasterCard, Visa, American Express or Discover). Outside of the continental U.S., shipping charges are higher. Call or fax us for an estimate of the shipping charges to be returned to you via e-mail (e-mail address required). For faster service, you may authorize Traxxas to add freight charges to your order without approval (initial the following box).

I authorize Traxxas to add the international freight charges to my order without a prior estimate and approval.

*All prices are U.S. dollars. Terms and conditions subject to change.

Return Procedure:

The electronic component being returned for repair should be removed from the vehicle and returned to Traxxas, along with:

- 1) Full payment in the form of a credit card number (Visa, MasterCard, Discover or American Express) or money order (including shipping and handling).
- 2) Completed Lifetime Electronics Warranty form.

Do not send the entire model, only the damaged component. Remove all batteries. The package shipped to Traxxas should be insured to cover the value of a new replacement. Traxxas cannot be responsible for items lost in transit to Traxxas.

TRAXXAS.COM